Driving Transformation in Home and Community Care

Alberta Association on Gerontology

October 13, 2022 Corinne Schalm Assistant Deputy Minister Continuing Care Division



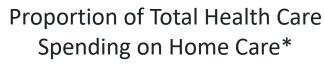


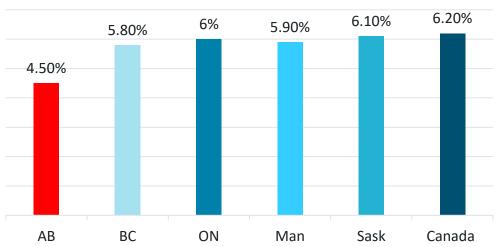
Barriers and Challenges to Integrated Care



Barriers to Remain at Home

- Canada has proportionally fewer care staff working in HCC and spends proportionally less than many other (OECD) nations on HCC
- Across the Prairies 2% of the population had unmet home care needs in 2021, the equivalent of 90,000 people in Alberta





66%

of caregivers incur extra expenses because of caregiving⁴

26%

of caregivers report their health suffering because of caregiving⁵

39%

of caregivers are overwhelmed⁵

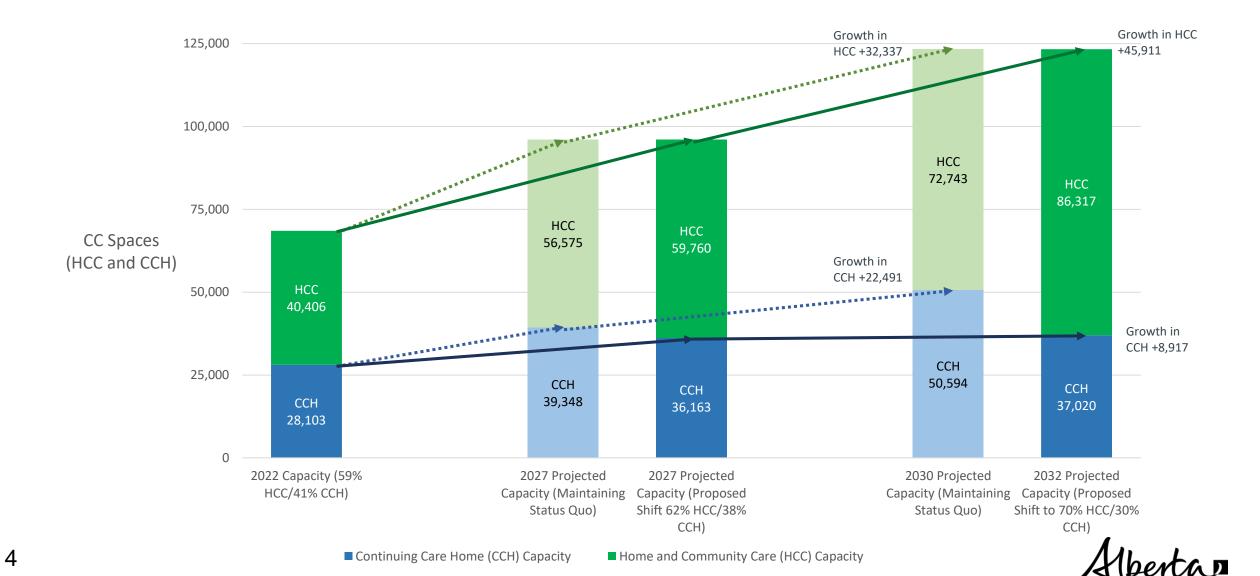
51%

of caregivers miss paid days of work⁴

^{*}CIHI National Health Expenditure Trends, 2021: Data Tables – Open Data

^{**} Canadian average excludes territories

Proposed shift to home and community care vs status quo



Approach to Improving Continuing Care Service Integration



Continuing Care Transformation

Shift to Care in the Community

Home and Community Care

Palliative and Endof-Life Care

Non-Medical Supports

Enhance Workforce Capacity

Workforce Supports

Recruitment and Retention

Increase Choice and Innovation

Innovative Home and Community Care

Small Homes

Improve Quality

Hours of Care

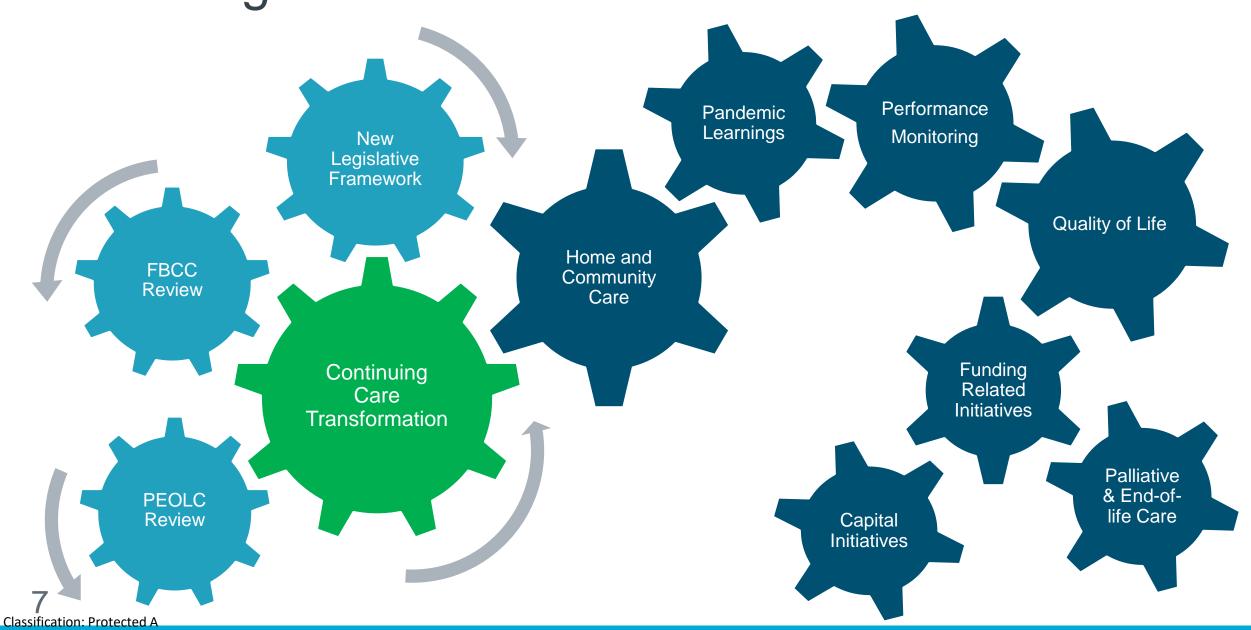
Quality of Life

Pandemic Preparedness

Capital Enhancement



Continuing Care Transformation Initiatives



New Legislative Framework

New Continuing Care Legislative Framework

Current Legislative Framework

Home Living Supportive Living (SL) Long-Term Care **Continuing Care** Non-Designated **Nursing Homes Home Care** Designated **Auxiliary Hospitals** SL SL Continuing Care Act Supportive Living Accommodation Nursing Homes Public Health Act Hospitals Act Licensing Act (2010) Act (2003)(1985)(1985)Supportive Living Accommodation Licensing Regulation (2010) Regulation(s) Expires March 31, 2027 Nursing Nursing Operation of Hospitalization Homes Homes Approved Supportive Living Accommodation Benefits Operation Hospitals General Standards Regulation Regulation Regulation Regulation (2010)(1985)(1985) Expires (1985)(1985)April 30, 2027 Standard(s) Co-ordinated Home Care Program Regulation (2003) Long-Term Care Accommodation Standards Expires October 31, 2024 (2010)Home and **Supportive Living Continuing Care** Continuing Care Health Service Standards (2018) **Community Care Accommodations** Homes (applicable to any publicly funded continuing care health service) Long Term Care Information Act (2018) Palliative and End-of-Life Care Resident and Family Councils Act (2017)



Moving Forward with Transformation

Home and Community Care



Alberta's Home Care Path Forward



Alberta's Home Care Path Forward plan seeks to:



Increase resources for home and community care



Empower clients and families with more flexibility and choice



Make it easier to access and navigate services



Better integrate healthcare and social supports in community

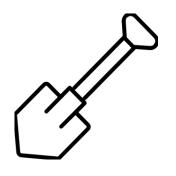
Current Home & Community Care Initiatives



Enhancing Client-Directed Care Options



Fostering Innovation



Improving Access to Non-medical Supports



Expanding Access to PEOLC Supports



Enhancing Client-Directed Care (CDC)

- These options enable clients to choose their own care provider, resulting in:
 - More flexibility and control
 - Ability to negotiate directly on the things that matter most to the person, and to change providers if they are unsatisfied



- Implementation of Client-Directed Home Care Invoicing option
 - Over 350 home care clients enrolled in the Edmonton Zone
 - Will not impact the availability of other existing CDC options such as Self-Managed Care



Fostering Innovation

- Modernize Alberta's approach to contracted home care services, through:
 - RFEOIQ to identify options for innovation,
 - Expanding congregate living environment contracts
 - Strengthening accountability
- Targeted areas for innovation include for eg.
 - Persons living with dementia,
 - Clients with complex needs,
 - Addiction and mental health clients
 - Clients receiving alternate levels of care

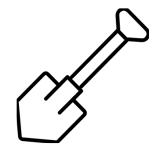




Access to Non-Medical Supports

New funding for:

 United Way Calgary to increase access to, and delivery of, non-medical supports for seniors.



 Edmonton Seniors Coordinating Council to help home care clients easily navigate and access a wider range of supports in their community.





Expanding Access to Community Based PEOLC Supports

\$20M to improve access to palliative and end of life care

navigation and caregiver supports Elimination of co-PEOLC training for payments for **HCPs** across palliative care Alberta drugs **Community PEOLC** Pediatric palliative supports in rural home care and remote supports communities

Improved resource

Future Innovation Considerations

Explore opportunities for continued home and community care innovation including, but not limited to:

- Continuing care homes as community hubs (FBCC Review #14);
- Client-directed care models in facility/residential care settings (FBCC Review #23);
- Enhanced integration between home and community care and primary care;
- Increased palliative and end-of-life care supports to support Alberta to remain in their communities of choice; and
- Different ways of delivering care such as who provides the care and location of care

Alberta

Next Steps

• Fall 2022

- Expansion of HCC Initiatives (Client Directed Care, RFEOIQ, Social Prescribing and Palliative and End of Life Care projects)
- External stakeholder engagement on regulation and standards and implementation

• Spring 2023

- New Act and regulations and Phase 1 Standards in effect
- Implementation support for new regulations and updated standards
- Assess and develop new standards (e.g. home care and hospice settings)

2023 and Beyond

- Home and community care expansion and updated contracts
- Additional innovation opportunities to advance home and community care

